Microsoft Windows* 10 Operating System Compatibility Guide

IDEXX has evaluated the Microsoft Windows* 10 operating system and approved it for use with the Cornerstone* Practice Management Software version 8.3 NEXT or later and also for use with most IDEXX-certified hardware and third-party software.

IMPORTANT:

- Some products or product versions are **not compatible** with the Windows 10 operating system. **Review the information in the table below carefully** before installing Windows 10.
- Before installing the Windows 10 operating system, **you must upgrade your Cornerstone software to Cornerstone version 8.3 NEXT.**

Product compatibility	Recommended action
XCharge* payment processing software Must be version 8.0.1.1 or later. Click **Help > About** to verify the XCharge version.	Contact OpenEdge* using the IDEXX support number **1-888-560-0975, option 1**, to request an upgrade to the latest XCharge version.
Softland Backup4all software Must be version 5 or later. Version 4.x is not compatible with the Windows 10 operating system. Click **Help > About Backup4all** or **File > Help** (depending on version) to verify the Backup4all version on your server.	Contact IDEXX Sales at **1-800-283-8386, option 3,** to purchase Backup4all version 5 or later.

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