

Getting started with the VetConnect PLUS mobile app

This document provides instructions for using the VetConnect™ PLUS mobile app, which allows you to track test status and view patient results on your mobile device. For detailed instructions for using VetConnect PLUS, see the [VetConnect PLUS Operator's Guide](#).

Downloading the VetConnect PLUS mobile app

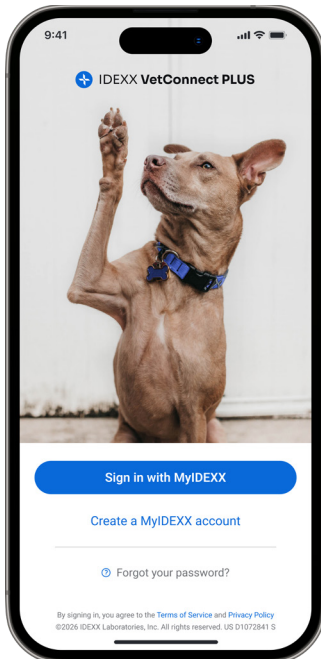
Scan this QR code to download the VetConnect PLUS mobile app from the Apple App Store or Google Play Store (if you haven't done so already).



Signing into the VetConnect PLUS mobile app

Sign in using your MyIDEXX single sign-on credentials.

Note: Don't have a MyIDEXX account? Select **Create a MyIDEXX account** and enter the applicable information when prompted.



Navigating the Home screen and tracking order status

All complete reference laboratory and in-house laboratory results

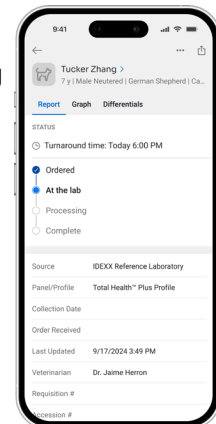
Custom view of orders/results for one or more veterinarians

All in-process reference laboratory and in-house laboratory orders

Reference laboratory order turnaround time


Order status

Patient card—tap to view test details, including the remaining steps for an in-process reference laboratory order (as shown at right)




Viewing test results

Notes:

- ✦ To receive a notification when your in-process results are ready, click the gear icon  in the upper-left corner of the screen and then select **Receive notifications** (this can be disabled in your mobile device's settings).
- ✦ To order new diagnostics, use the VetConnect™ PLUS web app or your integrated practice information management system (PIMS).

All results are shown in the **All Complete** list on the Home screen. Follow these steps to view a specific result:

1. Select the magnifying glass icon  in the upper-right corner of the screen.
2. Enter the patient's name in the search box and select **Search**.
3. Select the desired result from the search results.
4. Review the results.

View trending graphs

Opens the Differentials screen, where you can tap to see a(n) test/analyte's differential diagnoses

Send a PDF of the patient's results to the client or a specialist

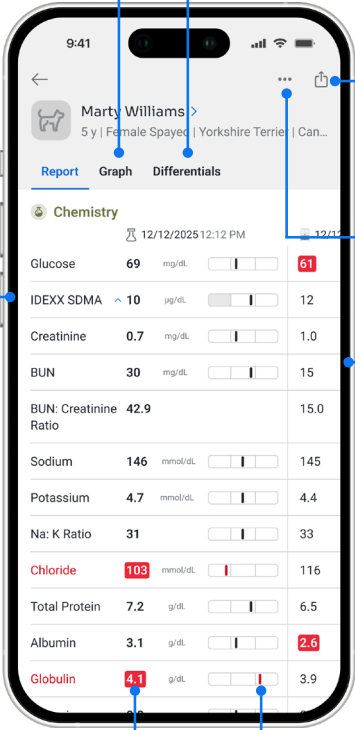
Results are grouped by test category (scroll down to see others)

Mark the results as unread

Swipe the screen to the left to see previous results for the selected test category


The patient's result for that test/analyte


How the result compares to the reference interval (low, normal, high)



Test/Analyte	Value	Reference Interval
Glucose	69 mg/dL	61
IDEXX SDMA	10 µg/dL	12
Creatinine	0.7 mg/dL	1.0
BUN	30 mg/dL	15
BUN: Creatinine Ratio	42.9	15.0
Sodium	146 mmol/dL	145
Potassium	4.7 mmol/dL	4.4
Na: K Ratio	31	33
Chloride	103 mmol/dL	116
Total Protein	7.2 g/dL	6.5
Albumin	3.1 g/dL	2.6
Globulin	4.1 g/dL	3.9

Sharing results

- ✦ To share in-house laboratory or reference laboratory results, open the applicable result, select the share icon in the upper-right corner of the results screen , select the applicable app (such as an email app) to share the results, and use that app to send the results to the desired person/practice.
- ✦ To share digital images, open the applicable result, select the image you want to share, select the share icon in the upper-right corner of the image screen, select the applicable app (such as an email app) to share the results, and use that app to send the image to the desired person/practice.

Note: Any digital images sent using this method cannot be annotated/expanded in IDEXX Web PACS™—to share images with annotation capability, use the Collaboration function in IDEXX Web PACS.
- ✦ When viewing the result, select the ellipsis icon  in the upper-right corner of the screen and then select **Mark as unread**.