Ordering, Mapping, and Reviewing IDEXX Tests

for AVImark 2018.10.0 or later

This guide applies to AVImark* Practice Management Software version 2018.10.0 or later, with IDEXX Laboratory Services installed.

Link AVImark treatments to IDEXX test codes

Map by AVImark Treatment Category:

This method loads only the AVImark treatments within a category where IDEXX Reference Laboratories assignments can be added, changed, or removed.

1. To map a single AVImark Treatment Category, right-click the treatment category, and select **Associate this category with IDEXX Reference Lab Services**.

2. Associate individual treatments with IDEXX Reference Laboratories services.

Map AVImark treatments to IDEXX Reference Laboratories codes:

1. Select the treatment in the Treatment List.

2. **Right-click | New** to create a new treatment or choose **Change** to open the Change Treatment window for the AVImark code.

3. Select **Laboratory | Labs | New**, and make the new entry association.

Mass mapping:

1. From the CID menu, click on **Work with | Treatment List.**

2. From the Treatment List menu, click **Import Treatments | Import IDEXX Reference Laboratories Treatments**. All IDEXX Reference Laboratories services are imported into AVImark.

Set up employee discounts for IDEXX tests

A new Action Code "@" has been added to the Patient area to mark a patient as an In-House Pet.
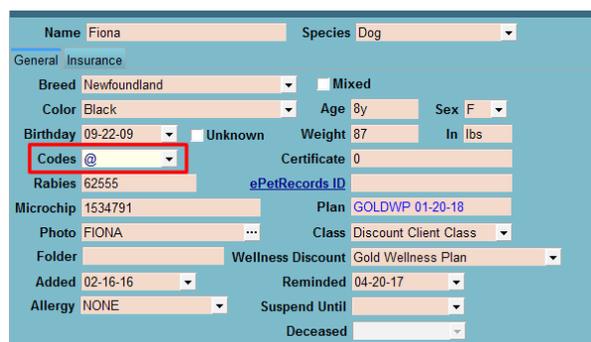
Set up doctor discounts for VetConnect PLUS

Doctor discounts are set up in Users and Security by selecting the doctor's client account in the Change User window.

1. From the CID menu, click on **Work with | Users and Security**.

2. Select the user and then **right-click | Change** to open the Change User window.

3. Select the **User is a Doctor** option.

4. Click on the ellipses in the **Account** field to search for and select the doctor's AVImark client account.
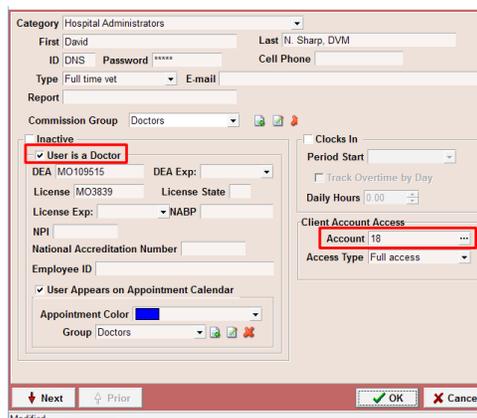
Order an in-house or an IDEXX Reference Laboratories test

To generate a requisition:

- **Right-click | Requisitions... | Create New Requisition** from the Patient or Medical History area of the CID.

  OR

- Enter the IDEXX VetConnect* PLUS treatment code into the patient's medical history.

Generating a requisition adds an IDXREQ line entry containing unique requisition identifiers to Medical History.

If add-ons are available for the requested test, a secondary Create Requisition window opens, from which the add-ons can be selected.

Download test results into the patient record

In-house test results are downloaded and attached to the patient record automatically.

Reference laboratory test results must be downloaded manually.

To download reference laboratory results:

1. Go to **Services> Requisition Management**.

2. Select the **Download Requisitions** tab.

3. In the **Lab Type** drop-down list, select **Reference Laboratories**; click **Load**.

Test results are downloaded and then attached to patient records automatically.

Perform the steps above at least once a day.

View test results in the AVImark software

To view or print requisitions:

1. Go to **Services | Requisitions Management | Requisitions** tab.

2. Highlight the requisition and click **Print**. (Click **Preview** if you want to view but not print the requisition.)

To view a requisition from Medical History:

1. Select the requisition line in Medical History.

2. **Right-click | Requisitions | View Requisition.**

View results within VetConnect PLUS

1. In the patient's Medical History, **right-click | Tests**.

2. In the Tests window, select the test result to view.

3. **Right-click | View in WEB Browser.**

The VetConnect PLUS website will open to those patients' test results.

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