Ensuring you have the autoreplenishment supplies you need

Some ProCyte One™ Hematology Analyzer, IDEXX inVue Dx™ Cellular Analyzer, and SediVue Dx™ Urine Sediment Analyzer supplies are included as part of IDEXX Autoreplenishment, which initiates an automatic, complimentary supply order (based on your practice's usage history/frequency) to ensure you always have the supplies you need.*

The accuracy of our usage data can be impacted when the IDEXX SmartService™ Solutions connection on your IDEXX VetLab™ Station is disabled/offline, when autoreplenishment supplies are discarded/moved, when there's an increase/decrease in analyzer use, etc. You may run out of supplies sooner than expected if usage data is inaccurate. To keep the usage data as accurate as possible, please follow the guidelines below.

Contact IDEXX when there's a change that impacts your autoreplenishment supplies

Always contact IDEXX Customer and Technical Support when/if:

+ You discard or move autoreplenishment supplies in your inventory (e.g., due to expiration or the need to share supplies with another practice).
+ There is an increase/decrease in analyzer use.
+ A ProCyte One analyzer, IDEXX inVue Dx analyzer, or SediVue Dx analyzer is no longer installed at your practice or in its original location.

Understand which supplies are provided as a part of autoreplenishment and count your inventory periodically

It's recommended that you count your inventory periodically to ensure that you have the supplies that you need and avoid delayed/unexpected shipments. The amount of on-shelf inventory you need will vary depending on your practice's test volume.

	Supply	When an autoshipment is generated	What to count in your inventory
	ProCyte One™ Reagent Pack	After a new pack is installed	All unopened packs
	ProCyte One™ Sheath Pack	After a new pack is installed	All unopened packs
	ProCyte One™ SmartQC	Prior to expiration	All unopened and opened vials
	IDEXX inVue Dx™ QuickPrep Kits (Blood Morphology, Ear Cytology, and Fine Needle Aspirate Cytology)	When the IDEXX VetLab Station determines it's time to reorder (based on your practice's usage history/frequency)	All unopened kits
	Note: *The IDEXX inVue Dx™ 20 µL Pipettor and IDEXX inVue Dx™ Pipette Tips are not a part of autoreplenishment (order at IDEXX Online Orders).*		
	SediVue™ V70i Cartridges	When the IDEXX VetLab Station determines it's time to reorder (based on your practice's usage history/frequency)	All unopened and opened sleeves
	SediVue™ QC	1–2 months prior to expiration as long as the analyzer has been used in the past 6 months	All unopened and opened vials
	SediVue™ Bacteria Confirmation Kits	1–2 months prior to expiration as long as a confirmation run has occurred in the past 60 days	All unopened and opened kits
	SediVue™ Pipette Tips (blue/clear)	When the IDEXX VetLab Station determines it's time to reorder (based on your practice's usage history/frequency)	All unused tips
	Note: *SediVue™ Syringe Tips (pink) are not a part of autoreplenishment (order at IDEXX Online Orders). Using syringe tips in lieu of pipette tips will negatively impact your pipette tip count and deliveries.*		

*Not available outside of North America.

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