

Hardware and operating system guidelines

Overview

For optimal performance of the IDEXX-PACS* Imaging Software or the IDEXX Web PACS* Software, your system should meet or exceed the specifications below.

Notes:

- The IDEXX-PACS Software is **not supported** on computers that use the Windows* XP Home, Windows* XP Professional, Windows* 2000, Windows Vista* Home, or Windows* 7 operating systems.
- Be sure to review detailed up-to-date information about [IDEXX Digital Imaging systems](#).
- All computers running the IDEXX-PACS software must have a computer name of 15 characters or less, owing to Microsoft* limitations.

<p>For image-capture workstations</p>	<p>The IDEXX-PACS software must be installed on a computer provided by IDEXX that meets necessary hardware and operating system requirements.</p>																			
<p>For image-viewing workstations with either IDEXX-PACS or IDEXX Web PACS software</p>	<p>Hardware/operating system minimum requirements</p> <table border="1"> <tr> <td data-bbox="435 951 727 1104"> <p>Operating system</p> </td> <td data-bbox="735 951 1461 1104"> <p>Windows* 10 Professional or Enterprise, Windows* 2012 Server, Windows* 2016 Server IMPORTANT: Keep the operating system current by installing all updates.</p> </td> </tr> <tr> <td data-bbox="435 1115 727 1268"> <p>Browser</p> </td> <td data-bbox="735 1115 1461 1268"> <p>PC: Microsoft* Internet Explorer* 11, Microsoft Edge, Google* Chrome* 35, Firefox* 30 or later Tablet: Apple Safari* with iOS* version 5 or later; Google* Chrome* for Android* version 4.1 or later</p> </td> </tr> <tr> <td data-bbox="435 1278 727 1329"> <p>Processor</p> </td> <td data-bbox="735 1278 1461 1329"> <p>Intel* Dual Core or better</p> </td> </tr> <tr> <td data-bbox="435 1339 727 1423"> <p>Memory</p> </td> <td data-bbox="735 1339 1461 1423"> <p>32-bit operating system: 4 GB RAM 64-bit operating system: 8 GB RAM</p> </td> </tr> <tr> <td data-bbox="435 1434 727 1484"> <p>Hard drive</p> </td> <td data-bbox="735 1434 1461 1484"> <p>20 GB free space or more</p> </td> </tr> <tr> <td data-bbox="435 1495 727 1545"> <p>Media drive</p> </td> <td data-bbox="735 1495 1461 1545"> <p>CD/DVD burner</p> </td> </tr> <tr> <td data-bbox="435 1556 727 1606"> <p>Network port</p> </td> <td data-bbox="735 1556 1461 1606"> <p>10/100/1000 Mbps Ethernet port</p> </td> </tr> <tr> <td data-bbox="435 1617 727 1701"> <p>Internet speeds</p> </td> <td data-bbox="735 1617 1461 1701"> <p>Upload: 5 Mbps Download: 10 Mbps</p> </td> </tr> <tr> <td data-bbox="435 1711 727 1801"> <p>Monitor resolution</p> </td> <td data-bbox="735 1711 1461 1801"> <p>Minimum: 1024 x 768 Recommended: 1280 x 1024 or higher</p> </td> </tr> </table>		<p>Operating system</p>	<p>Windows* 10 Professional or Enterprise, Windows* 2012 Server, Windows* 2016 Server IMPORTANT: Keep the operating system current by installing all updates.</p>	<p>Browser</p>	<p>PC: Microsoft* Internet Explorer* 11, Microsoft Edge, Google* Chrome* 35, Firefox* 30 or later Tablet: Apple Safari* with iOS* version 5 or later; Google* Chrome* for Android* version 4.1 or later</p>	<p>Processor</p>	<p>Intel* Dual Core or better</p>	<p>Memory</p>	<p>32-bit operating system: 4 GB RAM 64-bit operating system: 8 GB RAM</p>	<p>Hard drive</p>	<p>20 GB free space or more</p>	<p>Media drive</p>	<p>CD/DVD burner</p>	<p>Network port</p>	<p>10/100/1000 Mbps Ethernet port</p>	<p>Internet speeds</p>	<p>Upload: 5 Mbps Download: 10 Mbps</p>	<p>Monitor resolution</p>	<p>Minimum: 1024 x 768 Recommended: 1280 x 1024 or higher</p>
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For more information, call IDEXX Diagnostic Imaging Customer Support at **1-877-433-9948**.